Electronic Acknowledgement Receipt		
EFS ID:	6808087	
Application Number:	09490065	
International Application Number:		
Confirmation Number:	6692	
Title of Invention:	APPARATUS AND METHOD FOR MONITORING AND ADAPTING TO ENVIRONMENTAL FACTORS WITHIN A CONTACT CENTER	
First Named Inventor/Applicant Name:	Robert Eilbacher	
Customer Number:	75158	
Filer:	Stephen S. Roche/Jamie Cameron	
Filer Authorized By:	Stephen S. Roche	
Attorney Docket Number:	782.1068/JCG/WNH	
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Application Type:	Utility under 35 USC 111(a)	

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# File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		PO Aand 373 b St. pdf	273070	yes yes	2
'			8b600af5e1f69aeefe3b80d179abd5d15e2e a7cd		

Multipart Description/PDF files in .zip description		
Document Description	Start	End
Power of Attorney	1	1
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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.